



**ELIZADE UNIVERSITY, ILARA-MOKIN, ONDO STATE**

**FACULTY: SOCIAL AND MANAGEMENT SCIENCE**

**DEPARTMENT: HUMAN RESOURCE MANAGEMENT**

**...2014/2015... FIRST SEMESTER EXAMINATION**

**2014/ 2015 ACADEMIC SESSION**

**COURSE CODE: BUS 303**

**COURSE TITLE: ORGANIZATIONAL BEHAVIOUR**

**DURATION: 2 HOURS**

**INSTRUCTION: ANSWER QUESTION ONE AND ANY OTHER TWO QUESTIONS**

H. O .D SIGNATURE

A handwritten signature in black ink, appearing to read 'H. O. D', written over a dotted line.

1. (a) Explain your understanding of the nature of organizational behavior  
(b) Identify the influences on behavior in organizations.
2. According to Morgan, some contrasting metaphor aids the understanding of the complex nature of organization life. Identify and explain these metaphors.
3. (a) Explain what is meant by the term psychological contract.  
(b) List personal expectations of employees and what you believe to be the expectation of organizations.
4. For managers to effectively manage the behavior of employee within an organization there are certain skills that provide the building block. Identify and discuss these skills.
5. Detail the significance of work attitudes, their functions, change and importance to the success of an organization.